



801 N. State Street
Greenfield, IN 46140
(317) 468-4900
pfs@hancockregional.org

Hancock Regional Hospital Financial Assistance Policy Summary

Overview

Hancock Regional Hospital is dedicated to being responsive to and working with the members of our community to provide and support preventative, acute, chronic and terminal care for the benefit of the people of Hancock County and surrounding areas. The hospital also recognizes the patient's right to considerate and respectful care regardless of age, race, creed, color, national origin, sex, handicap or ability to pay.

Hancock Regional Hospital is committed to offering financial assistance to those who have health care needs and are not able to pay for care. This would include those that are not insured, underinsured, not eligible for a government program, or do not qualify for governmental assistance (for example Medicare and Medicaid). The Hospital strives to ensure that the financial capacity of those who need health care does not hindered them from seeking or receiving care. The following is a summary of the Hospital's Financial Assistance Policy (FAP).

Availability of Financial Assistance

Financial assistance is available for those that do not have insurance, are underinsured, or if it would be a financial hardship to pay for the expected out of pocket expenses for services rendered by any department of Hancock Regional Hospital.

Eligibility Requirements

Financial assistance is determined by analyzing the household gross income with the most current Federal Poverty Level (FPL) guidelines. Parameters have been established to allow for an assistance adjustment if the household gross income is at or below 300% of the federal poverty guidelines. No person eligible for financial assistance under the FAP will be charged more for emergency or other medically necessary care than amounts generally billed to individuals who have

insurance covering such care. Those with sufficient insurance coverage or assets available to pay for the care, may not be eligible for financial assistance.



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Where to Find Information

There are several ways to find information regarding our FAP application process, or obtaining copies of the FAP or FAP application form. To apply, please choose one of the following options:

- Download the information online from www.hancockregionalhospital.org
- Request the information in writing by mail or visiting HRH at 801 N State Street Greenfield, IN 46148.
- Calling our Business Office Monday – Friday 8a-5p at (317) 468-4900.
- Emailing us at pfs@hancockregional.org

Availability of Translations

The Financial Assistance policy, application form and the plain language summary are offered in English; however, the Hospital may provide assistance through the use of a qualified bilingual interpreter upon request.

How to Apply

The application process involves filling out the financial assistance form and submitting the form along with the supporting documents to the Hospital for processing. There are also Financial Counselors available at our 801 N State Street location in Greenfield, IN. Financial assistance applications can be submitted to the Financial Counselor at the following address:

Hancock Regional Hospital
Attn: Financial Counselor
801 N State Street
Greenfield, IN 46140