

Publicly Reported Quality Measures

Five-Star Quality Rating System

As part of the initiative to add five-star quality ratings to its Compare Web sites, the Centers for Medicare & Medicaid Services (CMS) publishes HCAHPS Star Ratings to the Hospital Compare Web site. Star Ratings make it easier for consumers to use the information on the Compare Web sites and spotlight excellence in healthcare quality. Twelve HCAHPS Star Ratings will appear on Hospital Compare: one for each of the 11 publicly reported HCAHPS measures, plus an HCAHPS Summary Star Rating. CMS updates the HCAHPS Star Ratings each quarter.

Source Data: Source for measures obtained from Hospital Compare, Centers for Medicare & Medicaid Services. Last updated: October, 2017

Five Star Quality Rating	HRH Rating Q1 2017
Overall Star Rating	4

Infection Prevention

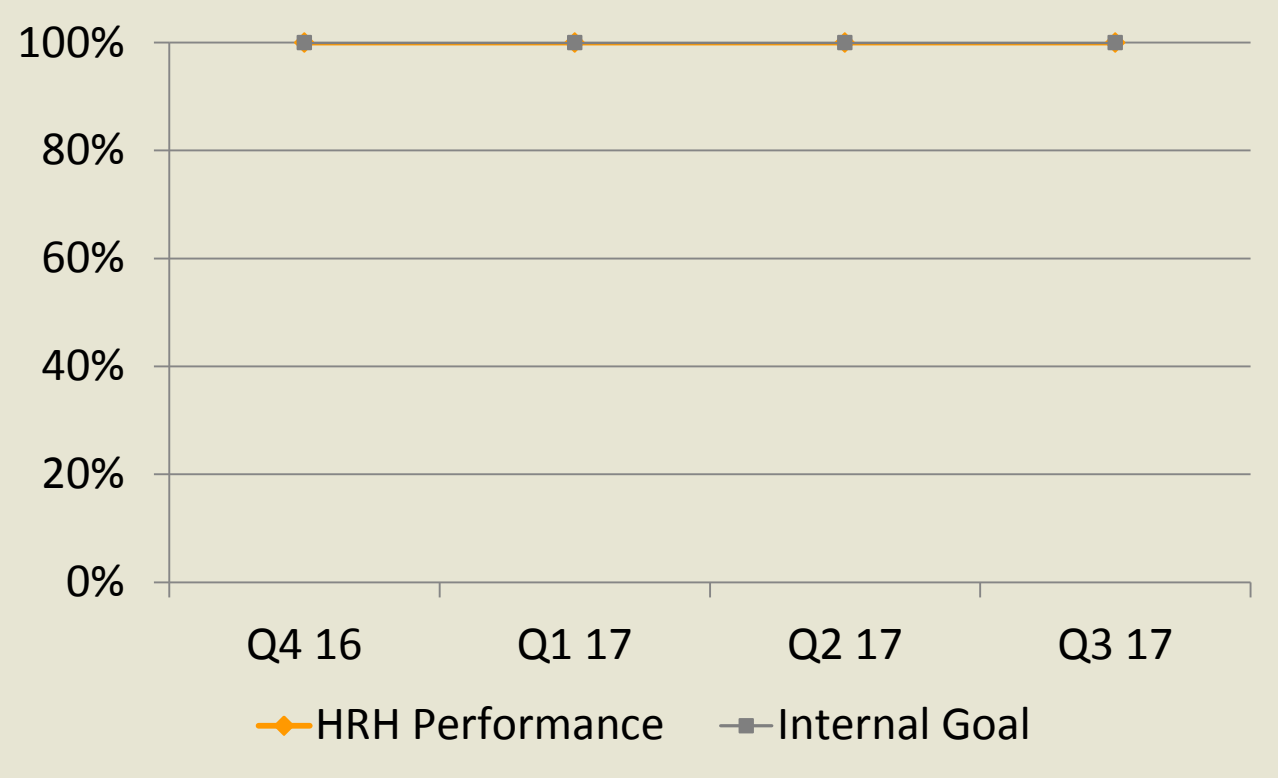
Infection Prevention

Infections can cause additional medical problems for patients, increase the time a patient spends in the hospital, and sometimes can result in serious illness. The risk of healthcare-associated infections can be reduced by following best practices for infection control.

Infections (Higher Rate is Better)	HRH Rating Q3 2017	HRH Internal Goal
Preventing Ventilator Associated Pneumonia	100%	100%
Central Line Associated Bloodstream Infection	100%	100%
Severe Sepsis/Septic Shock		90%

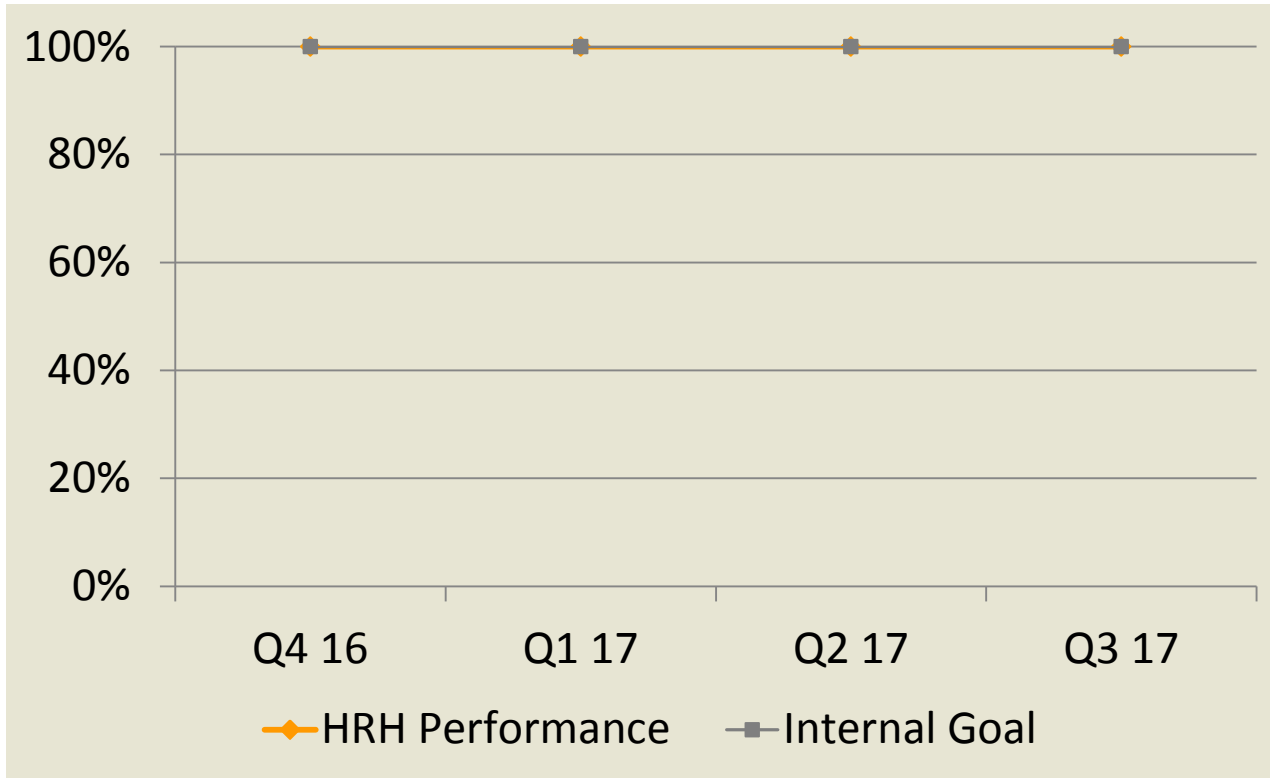
Preventing Ventilator Associated Pneumonia

The percentage of patients on ventilators that have received all of the preventative interventions.



Central Line Associated Bloodstream Infection

The percentage of patients with central lines that have received all of the preventative interventions.



Severe Sepsis/Septic Shock

This measures how many patients who have severe sepsis/septic shock receive the timely effective care treatment bundle recommended by evidence based practice.

Infection Prevention

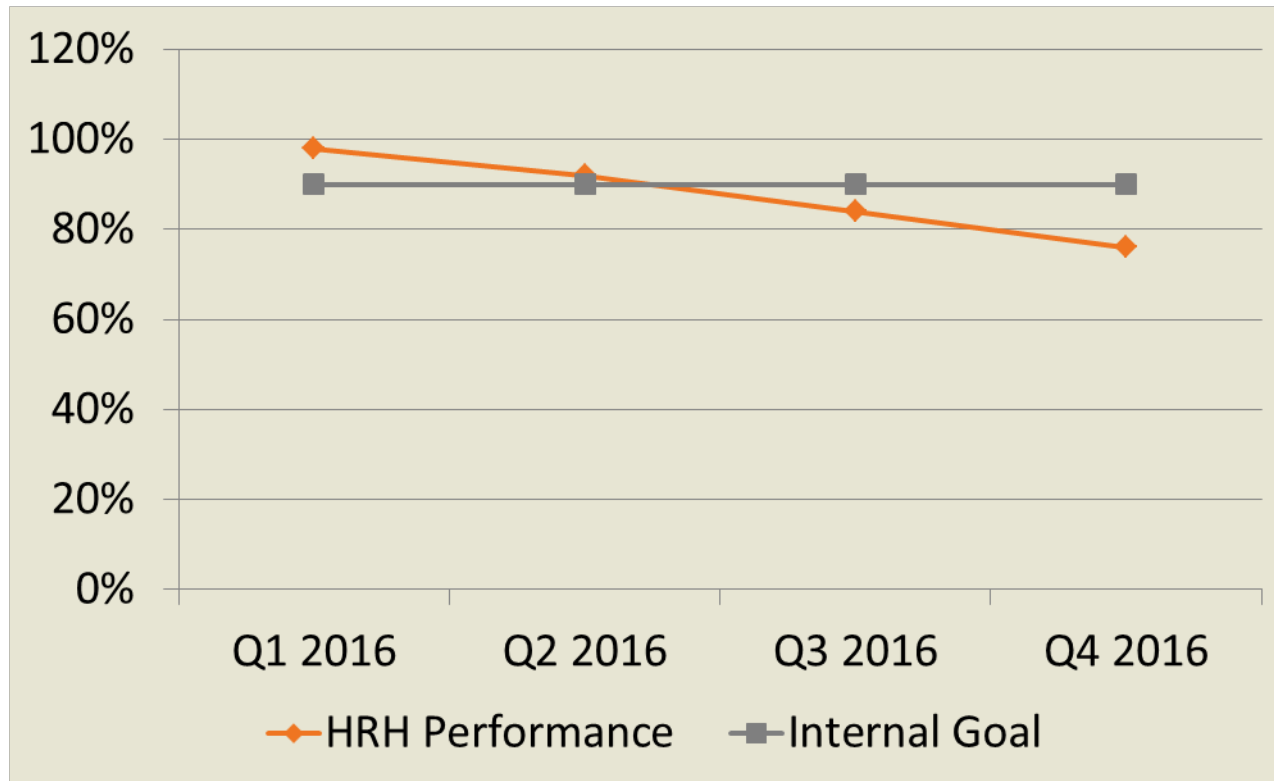
Infections can cause additional medical problems for patients, increase the time a patient spends in the hospital, and sometimes can result in serious illness. The risk of healthcare-associated infections can be reduced by following best practices for infection control.

Hand Hygiene (Higher Rate is Better)	HRH Performance 2016	HRH Internal Goal
Hand Hygiene: Intensive Care Unit	89%	90%
Hand Hygiene: Medical-Surgical Unit	99%	90%

Hand Hygiene: CICU

What are we measuring?

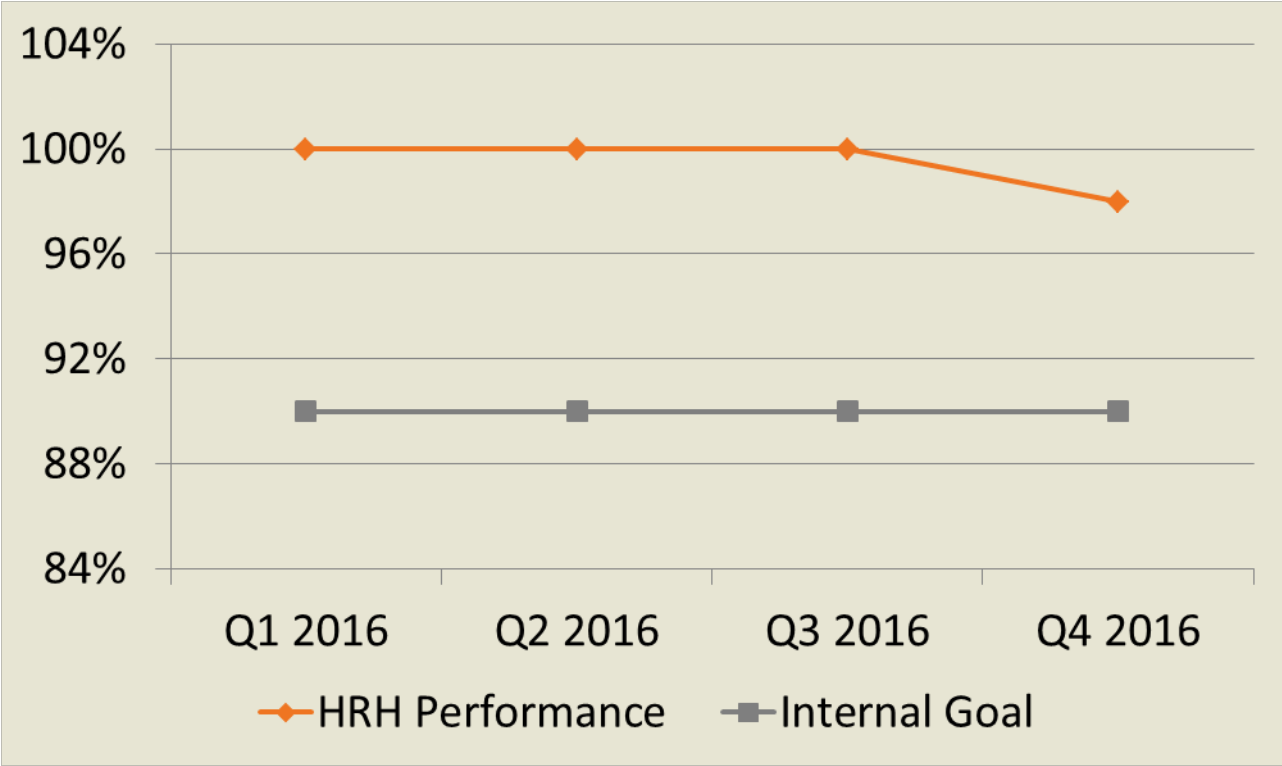
- Hand hygiene performance in our intensive care unit (CICU).



Hand Hygiene: Medical-Surgical Unit

What are we measuring?

- Hand hygiene performance in our medical-surgical unit.





Heart Care

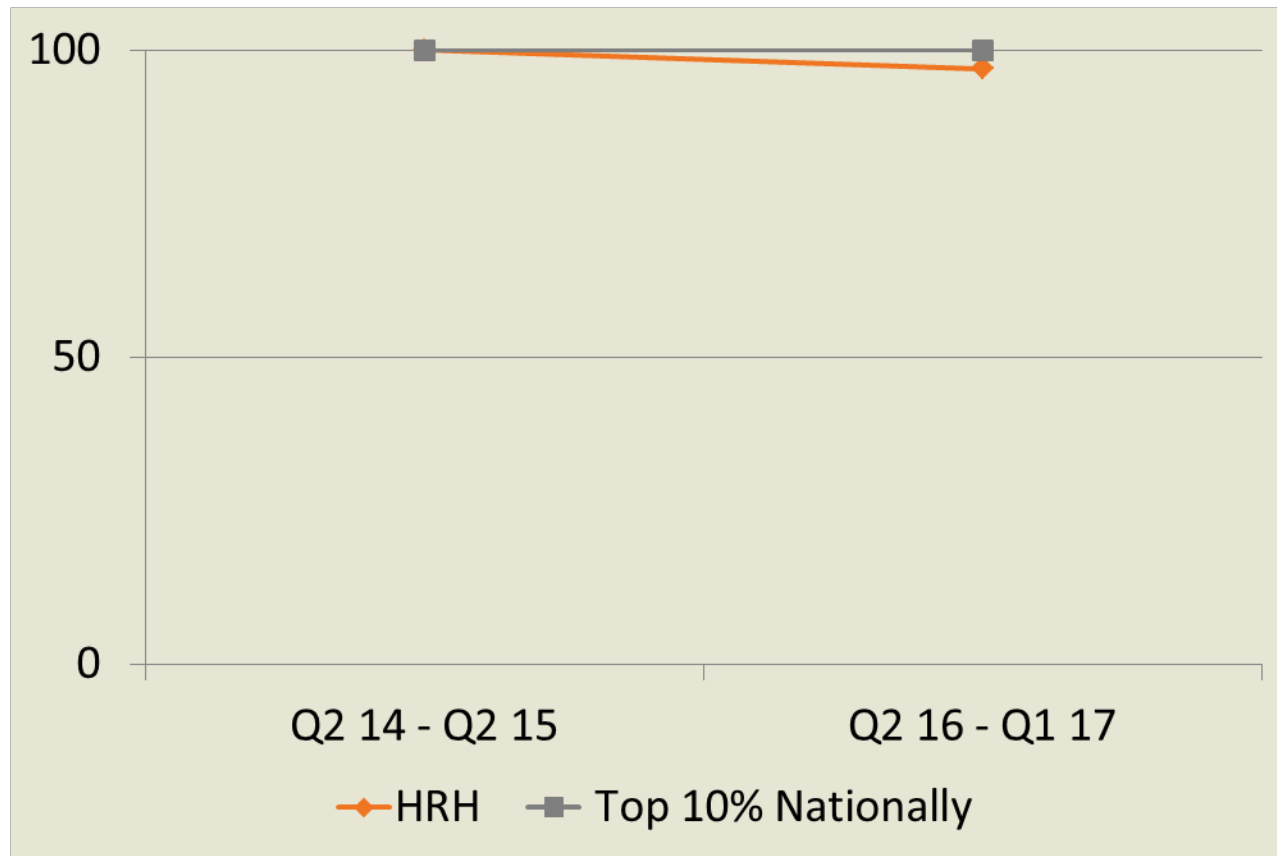
Heart Care

The information below tells you how Hancock Regional Hospital adheres to recommended guidelines for heart attack and heart failure measures.

Appropriate and Timely Treatment for Heart Attack (Higher Rate is Better)	HRH Performance 2016	Top 10% Nationally
Aspirin Upon Hospital Arrival	97%	100%

Aspirin for Heart Attack

These measures show how Hancock Regional Hospital provides recommended treatments for heart attack and heart failure to provide the best results for our patients.



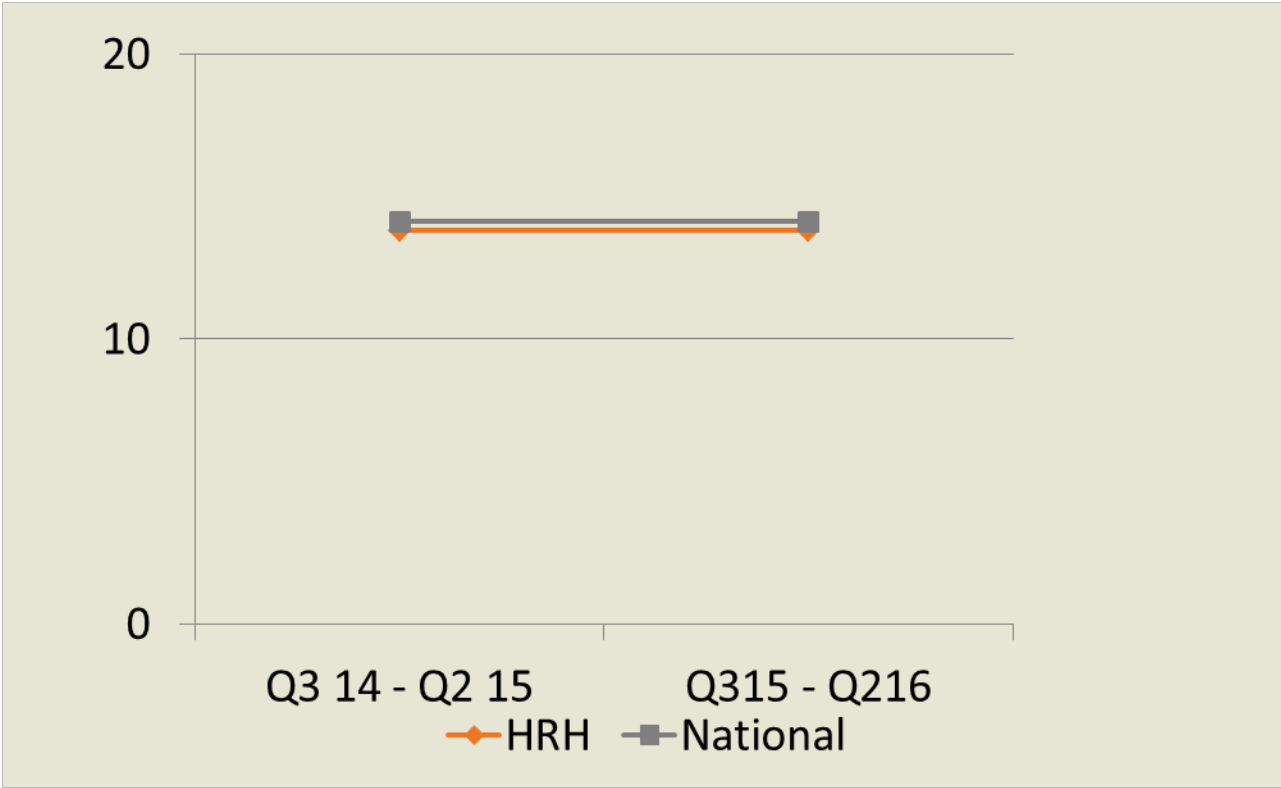
Heart Care

The information below tells you how Hancock Regional Hospital adheres to recommended guidelines for heart attack and heart failure measures.

Post Discharge Outcomes for Heart Attack (Lower Rate is Better)	HRH Performance 2016	National Performance
Heart Attack 30-Day Mortality Rate	13.8%	13.6%
Heart Attack 30-Day Readmission Rate	16.3%	16.3%

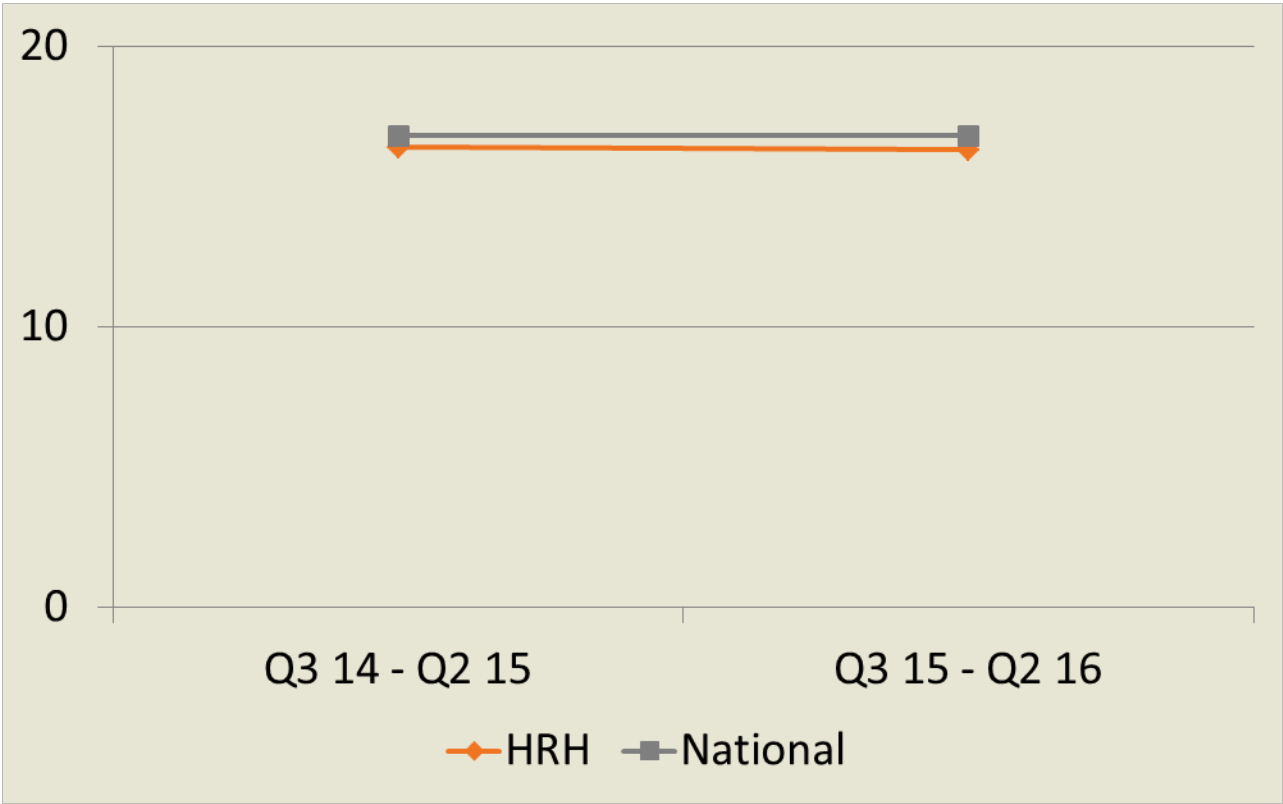
Heart Attack Mortality Rate

This measure represents the percentage of patients who passed away within 30 days of being admitted for heart attack at Hancock Regional Hospital. The cause of death may have been related to the original diagnosis or could be related to any other conditions.



Heart Attack Readmission Rate

This measure represents the percentage of patients who were re-admitted within 30 days of being admitted for heart attack at Hancock Regional Hospital. The re-admission may have been planned as part of the patients plan of care. Unplanned re-admissions may be related to the original patient condition or due to any other condition.



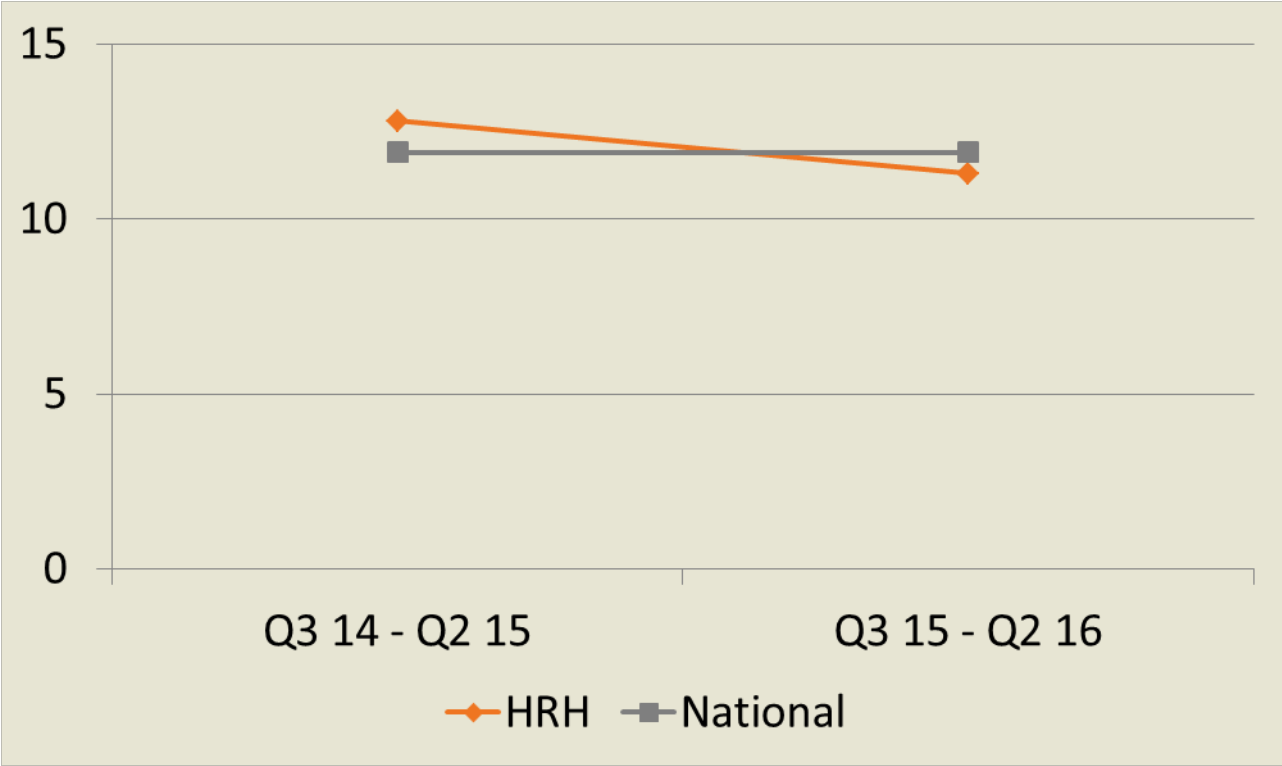
Heart Care

The information below tells you how Hancock Regional Hospital adheres to recommended guidelines for heart attack and heart failure measures.

Post Discharge Outcomes for Heart Failure (Lower Rate is Better)	HRH Performance Q2 2016	National Performance
Heart Failure 30-Day Mortality Rate	11.3%	11.9%
Heart Failure 30-Day Readmission Rate	22.3%	21.6%

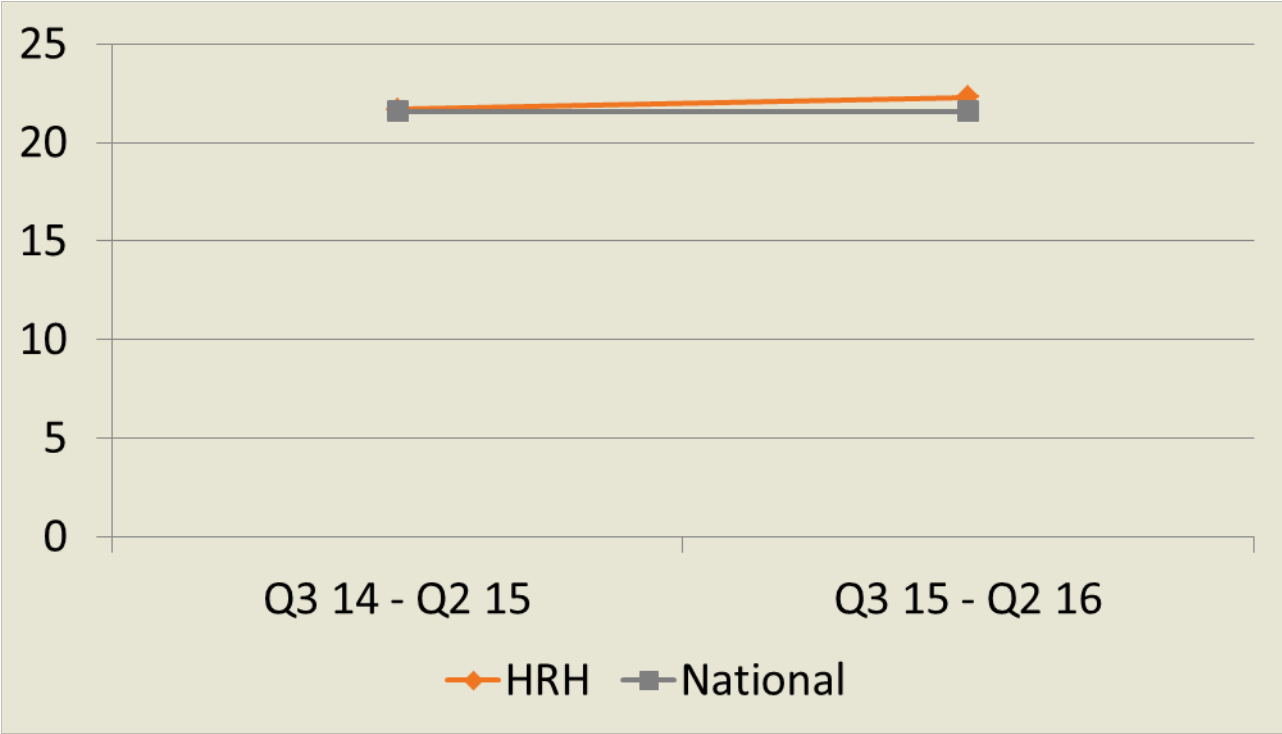
Heart Failure Mortality Rate

This measure represents the percentage of patients who passed away within 30 days of being admitted for heart failure at Hancock Regional Hospital. The cause of death may have been related to the original diagnosis or could be related to any other conditions.



Heart Failure Readmission Rate

This measure represents the percentage of patients who were re-admitted within 30 days of being admitted for heart failure at Hancock Regional Hospital. The re-admission may have been planned as part of the patients plan of care. Unplanned re-admissions may be related to the original patient condition or due to any other condition.



Pneumonia Care

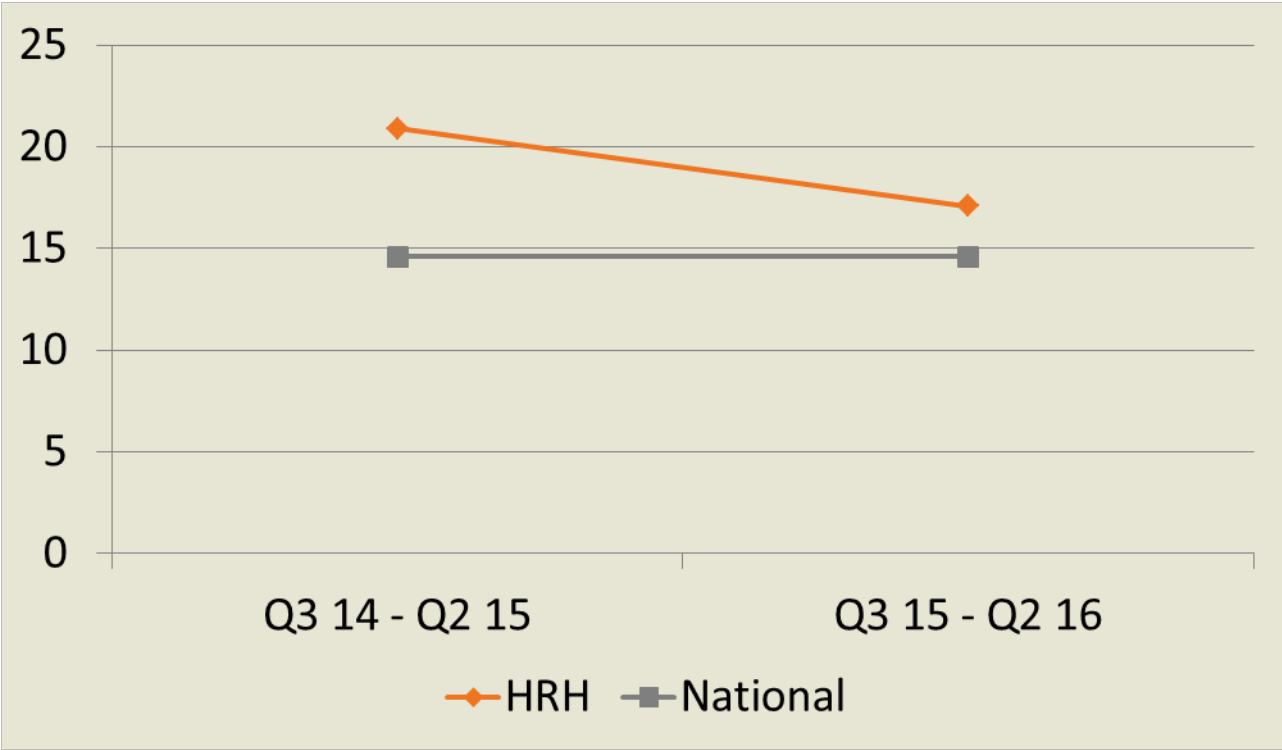
Pneumonia Care

The information below tells you how Hancock Regional Hospital adheres to recommended guidelines for pneumonia care measures.

Post Discharge Outcomes for Pneumonia (Lower Rate is Better)	HRH Performance 2016	National Performance
Pneumonia 30-Day Mortality Rate	18.9%	15.9%
Pneumonia 30-Day Readmission Rate	15.2%	16.9%

Pneumonia Mortality Rate

This measure represents the percentage of patients who passed away within 30 days of being admitted for pneumonia at Hancock Regional Hospital. The cause of death may have been related to the original diagnosis or could be related to any other conditions.



Pneumonia Readmission Rate

This measure represents the percentage of patients who were re-admitted within 30 days of being admitted pneumonia at Hancock Regional Hospital. The re-admission may have been planned as part of the patients plan of care. Unplanned re-admissions may be related to the original patient condition or due to any other condition.

